



### Address homework sheet

You have been learning how to make 999 calls in class. Below is a conversation between somebody calling 999 to report a fire (Caller) and the people that receive the call on the other end (Operator). Read this conversation through with somebody at home. You will notice that if you are the caller you will need to know your address and any details about the fire you can give the operator.

### 999 CALLS INFORMATION

**Operator:** “Emergency Services, which service do you require?”

**Caller:** “Fire and Rescue Service please.”

**Operator:** “BT operator connecting you to the Fire and Rescue Service.”

**Operator:** “Fire and Rescue Service, can we help you?”

**Caller:** “There’s a fire.”

**Operator:** “What is the address please?”

**Operator:** “What’s on fire?”

**Operator:** “Is there anyone in the house?”

**Operator:** “We’ll be with you shortly. A fire engine is on its way”

To make sure you know your address, write it out here.

Address 1 \_\_\_\_\_

Address 2 \_\_\_\_\_

Town \_\_\_\_\_

Postcode \_\_\_\_\_

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